



# Orchards Junior School

Being the best we can be ... not in the world but for the world



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Dear parent/carer

Please accept my sincere apologies for any inconvenience caused to you by the errors you have been experiencing in our new eBook system. The company who run the app has assured me that they have a solution.

Where you have previously been told to input:

**Username:** 9969

**Password:** your child's barcode number, which was detailed on the letters you received.

Going forward, you will need to enter please:

**Username** will still be: 9969 – but with a hyphen and your child's barcode number which was detailed on the letters you received next to it.

**Password** will be: Your child's date of birth in this format with no spaces or punctuation DDMMYYYY.

So an **example** would be:

Username: 9969 – **2884\*** – (**\*please use the password on the letters previously sent home**)

Password : 25021992 – (**this will be your child's date of birth in the correct format.**)

Once again please accept my apologies for any inconvenience caused. If you have any further issues or queries, please do not hesitate to contact me.

Mrs Clarke

School Librarian



Eco Schools Green Flag



Living the Olympic and Paralympic Values



Standard for Schools